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Stanley C Hollander, Kathleen M Rassuli. *Journal of Marketing*. Chicago: Apr 1999. Vol. 63, Iss. 2; p. 102 (17 pages)

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Abstract

2. **Taking the online express lane/ Computers, personal shoppers bring home the groceries, save you time**  
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L2	2	"20020059118".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:13
L3	1	"20020059118".pn. and (only with available)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:24
L4	9137	((distribution or distributor) near3 server)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:47
L5	1377	((distribution or distributor) near3 server) and (fee or commission)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:25
L6	192	((distribution or distributor) near3 server) same (fee or commission)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:45
L7	1090	(server) same (fee or commission) same (agent or distributor or proxy or distribution)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:30
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L13	124	L1 and ((concierge or valet or middleman or middle-man or middlemen or middle-men or broker or intermediary) same (fee or commission))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 12:50
L14	6	L1 and ((concierge or valet or middleman or middle-man or middlemen or middle-men or broker or intermediary) same (fee or commission)) and ((inspect or inspecting or inspected or inspection) near2 service)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:04
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L16	0	(merchant or retailer or vendor or supplier or seller or manufacturer) with (does adj "not") with (online or on-line or internet or web) with (store or storefront or site or presence)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:06
L17	0	(merchant or retailer or vendor or supplier or seller or manufacturer) same (does adj "not") same (online or on-line or internet or web) same (store or storefront or store-front or site or presence)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:32
L18	52	personal adj shopper	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:38
L19	63	(surrogate or personal) adj (buyer or shopper)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:39

L20	1	(surrogate) adj (buyer or shopper)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:40
L21	8	(surrogate) with (buyer or shopper)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 13:40
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L23	2	(surrogate adj (purchaser or purchasing or shopping or shopper or buying or buyer))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:48
L24	363	(concierge with (service or purchaser or purchasing or shopping or shopper or buying or buyer))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:49
L25	267	(online or internet or on-line or website or webserver) and (concierge with (service or purchaser or purchasing or shopping or shopper or buying or buyer))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:50
L26	470	(online or internet or on-line or website or webserver) and ((concierge with (service or purchaser or purchasing or shopping or shopper or buying or buyer)) or (proxy with (shopping or shopper or buyer or buying or purchaser or purchasing))))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:50
L27	52	(online or internet or on-line or website or webserver) and ((concierge with (service or purchaser or purchasing or shopping or shopper or buying or buyer)) or (proxy with (shopping or shopper or buyer or buying or purchaser or purchasing)))) and (retailer or (traditional adj retailer) or (in-store))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:51

L28	53	(online or internet or on-line or website or webserver) and ((concierge with (service or purchaser or purchasing or shopping or shopper or buying or buyer)) or (proxy with (shopping or shopper or buyer or buying or purchaser or purchasing))) and (retailer or (traditional adj (merchant or retailer)) or (in-store))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:55
L29	17020	(agent or intermediary or broker) with server	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:56
L30	2506	(agent or intermediary or broker) adj server	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 15:56
L31	80	((agent or intermediary or broker) adj server) and ((charg\$4 or bill\$4 or invoic\$3) with (fee or commission) with (consumer or shopper or buyer or purchaser or customer or member or participant or user))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 16:31
L32	6	(electronic or internet or online or on-line) adj (surrogate or surrogacy)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 16:36
L33	223	(electronic or internet or online or on-line) with (surrogate or surrogacy)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/10/11 16:36